

**STUDENT
SATISFACTION SURVEY
ANALYSIS
FOR
ACADEMIC YEAR
2023-2024**



**Bombay Bunts Association's
BUNTS COLLEGE OF HIGHER EDUCATION (Night College)**

CRITERIA 2.7: STUDENT SATISFACTION SURVEY ANALYSIS



Results:

Choices	%	Count
Yes	97.6%	40
No	2.5%	01

Interpretation:

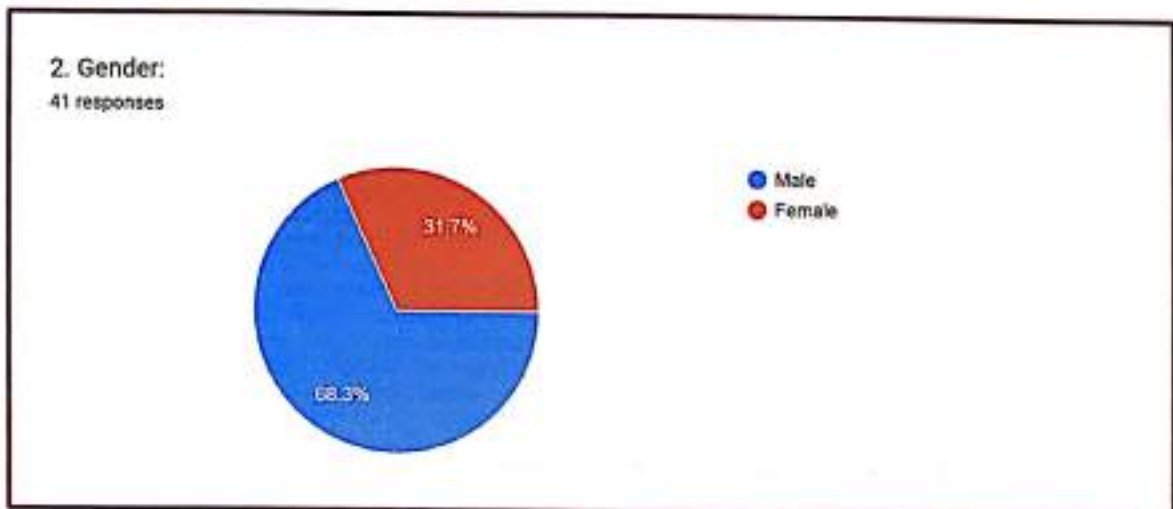
The above results reflect that approximately 97.6% of students had filled the survey form for the first time.



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Results:

Choices	%	Count
Female	31.7%	13
Male	68.3%	28

Interpretation:

The above results reflect that 31.7% of students are female while 68.3% are male.



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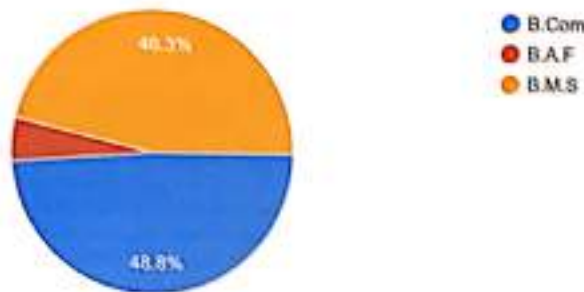
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3. What degree program are you currently enrolled in?

41 responses



Results:

Choices	%	Count
BCOM	48.8%	20
BMS	46.3%	19
BAF	4.9%	02

Interpretation:

The above results show that 48.8% of students are pursuing B.Com, while approximately 46.3% of students are pursuing program BMS and 4.9% students are pursuing program BAF.



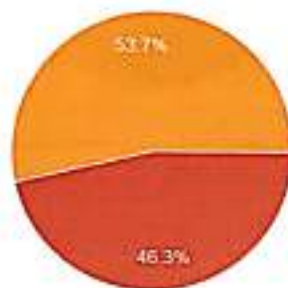
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4. Mention the class you are currently pursuing.
41 responses



● First Year(FY)
● Second Year(SY)
● Third Year(TY)

Results:

Choices	%	Count
FY(FIRST YEAR)	0%	00
SY(SECOND YEAR)	46.3%	19
TY(THIRD YEAR)	53.7%	22

Interpretation:

The above results show that 53.7% of students are currently in TY, while approximately 46.3% of students are currently in SY.



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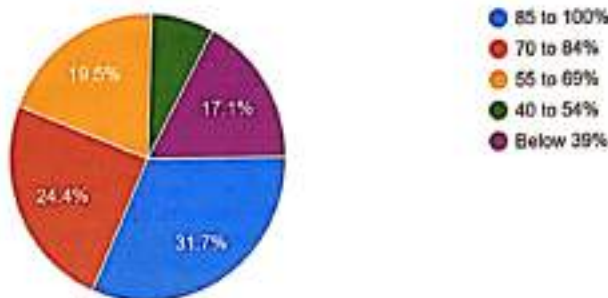
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5. What percentage of the syllabus has been covered during class sessions?

41 responses



Results:

Choices	%	Count
85 to 100%	31.7%	13
70 to 84%	24.4%	10
55 to 69%	19.5%	08
40 to 54%	7.3%	03
Below 39%	17.1%	07

Interpretation:

The above results show that approximately 31.7% of students are of the opinion that the 85 to 100% syllabus was completed in the class, 24.4% of students are of the opinion that 70 to 84% syllabus was completed in the class, 19.5% of students are of the opinion that 55 to 69% syllabus was completed in the class, 7.3% of students are of the opinion that 40 to 54% syllabus was completed in the class, while 17.1% of students are of the opinion that below 39% syllabus was completed in the class



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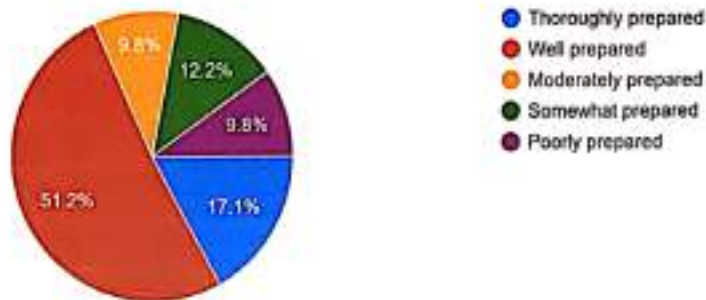
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6. How effectively do you think the teachers prepare for their classes?

41 responses



Results:

Choices	%	Count
Thoroughly prepared	17.1%	07
Well prepared	51.2%	21
Moderately prepared	9.8%	04
Somewhat prepared	12.2%	05
Poorly prepared	9.8%	04

Interpretation:

The above results show that approximately 17.1% of students are of the opinion that the teachers are Thoroughly prepared for their class, approximately 51.2% of students are of the opinion that the teachers are well prepared for their class, approximately 9.8% of students are of the opinion that the teachers are moderately prepared for their class, approximately 12.2% of students are of the opinion that the teachers are somewhat prepared for their class, while approximately 9.8% of students are of the opinion that the teachers are poorly prepared for their class.

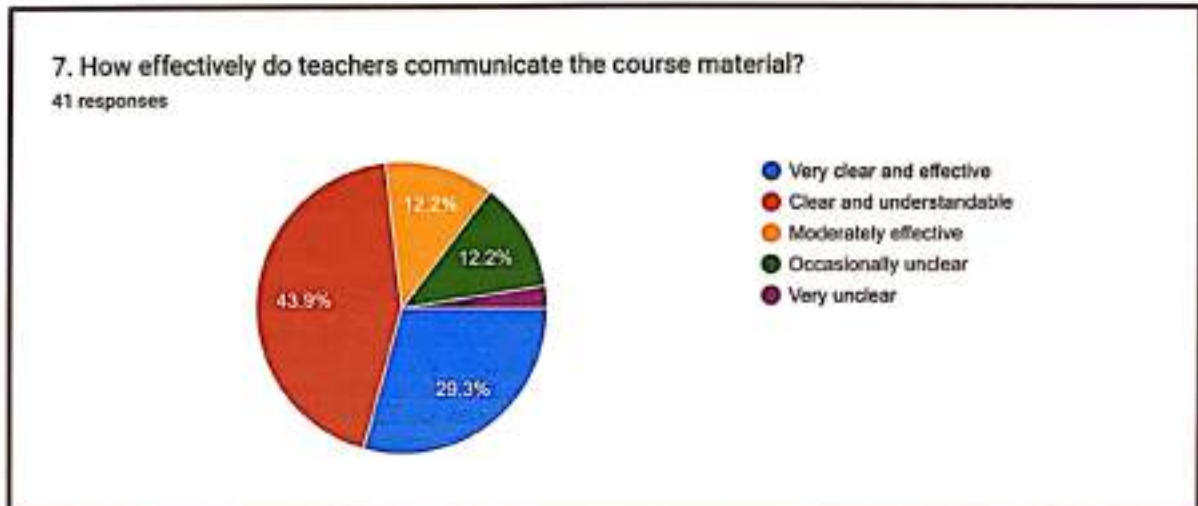


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Results:

Choices	%	Count
Very clear and effective	29.3%	11
Clear and understandable	43.9%	19
Moderately effective	12.2%	04
Occasionally unclear	12.2%	05
Very unclear	2.4%	02

Interpretation:

The above results show that approximately 29.3% students are of the opinion that teachers are able to communicate very clear and effective, approximately 43.9% of teachers are able to communicate clear and understandable, approximately 12.2% of teachers are able to communicate moderately effective, approximately 12.2% of teachers are able to communicate occasionally unclear while approximately 2.4% of teachers are able to communicate very unclear.

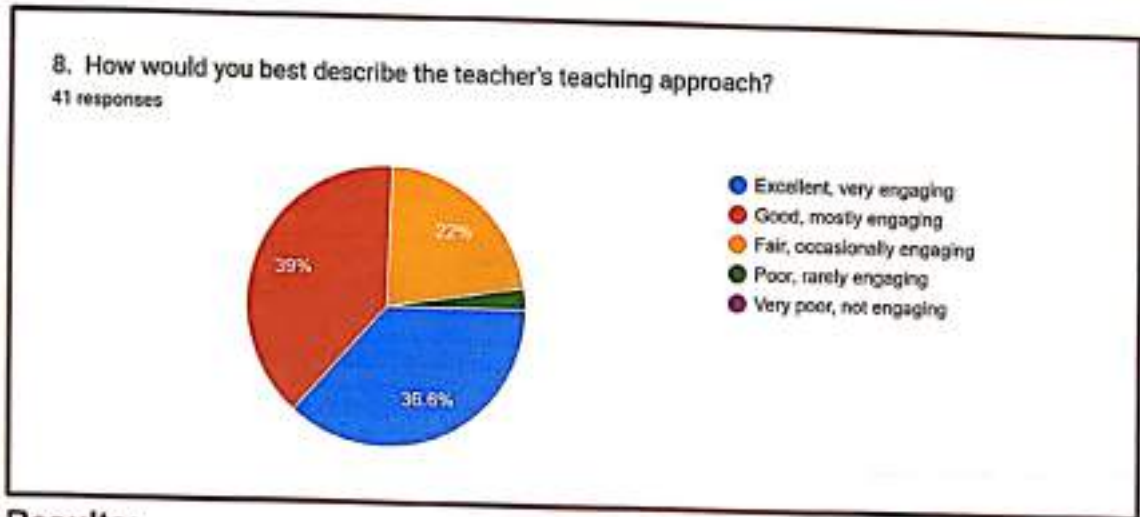



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Results:

Choices	%	Count
Excellent,very engaging	36.6%	15
Good, mostly engaging	39%	16
Fair, occasionally engaging	22%	08
Poor, rarely engaging	2.4%	02
Very poor, not engaging	0%	00

Interpretation:

The above results show that approximately 36.6% students are of the opinion that teachers have Excellent,very engaging teaching approach,approximately 39% students are of the opinion that teachers have Good,mostly engaging teaching approach,approximately 22% students are of the opinion that teachers have fair,occasionally engaging teaching approach,approximately 2.4% students are of the opinion that teachers have poor,rarely engaging teaching approach.



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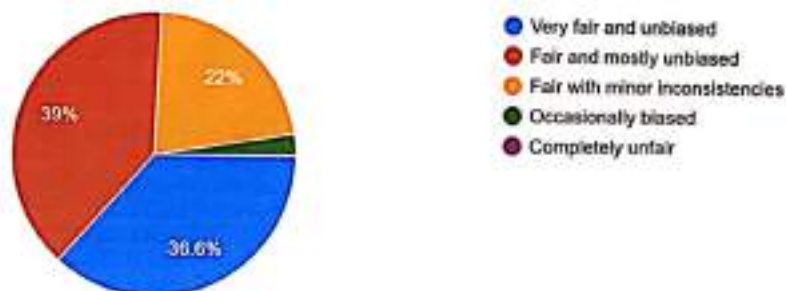
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9. How fair do you perceive the teachers' internal evaluation process to be?

41 responses



Results:

Choices	%	Count
Very fair and unbiased	36.6%	15
Fair and mostly unbiased	39%	16
Fair with minor inconsistencies	22%	09
Occasionally biased	2.4%	01
Completely unfair	0%	00

Interpretation:

The above results show that approximately 36.6% students are of the opinion that teachers internal evaluation process are very fair and unbiased, approximately 39% students are of the opinion that teachers internal evaluation process are fair and mostly unbiased, approximately 22% students are of the opinion that teachers internal evaluation process are fair with minor inconsistencies, 2.4% students are of the opinion that teachers internal evaluation process are occasionally biased.




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10. Was your performance on assignments reviewed with you?

41 responses



Results:

Choices	%	Count
Always, in detail	51.2%	21
Often, with useful feedback	26.8%	11
Sometimes, with general feedback	7.3%	03
Rarely, with limited feedback	4.9%	02
Never discussed	9.8%	04

Interpretation:

The above results show that approximately 51.2% students are of the opinion that their performance in assignments is discussed always, 26.8% students are of the opinion that their performance in assignments is discussed often, 7.3% students are of the opinion that their performance in assignments is discussed sometimes, 4.9% students are of the opinion that their performance in assignments is discussed rarely, 9.8% students are of the opinion that their performance in assignments is never discussed




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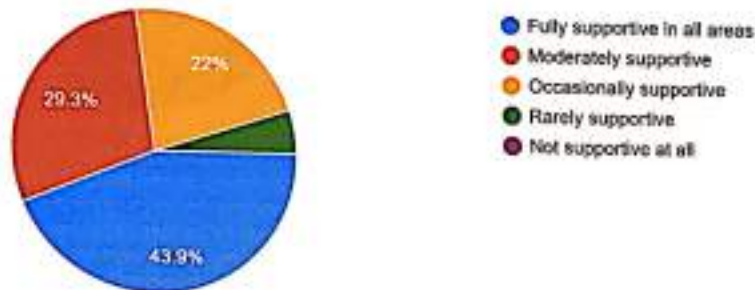
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11. Does the teaching and mentoring process foster your cognitive, social, emotional and overall development?

41 responses



Results:

Choices	%	Count
Fully supportive in all areas	43.9%	18
Moderately supportive	29.3%	12
Occasionally supportive	22%	09
Rarely supportive	4.8%	02
Not supportive at all	0%	00

Interpretation:

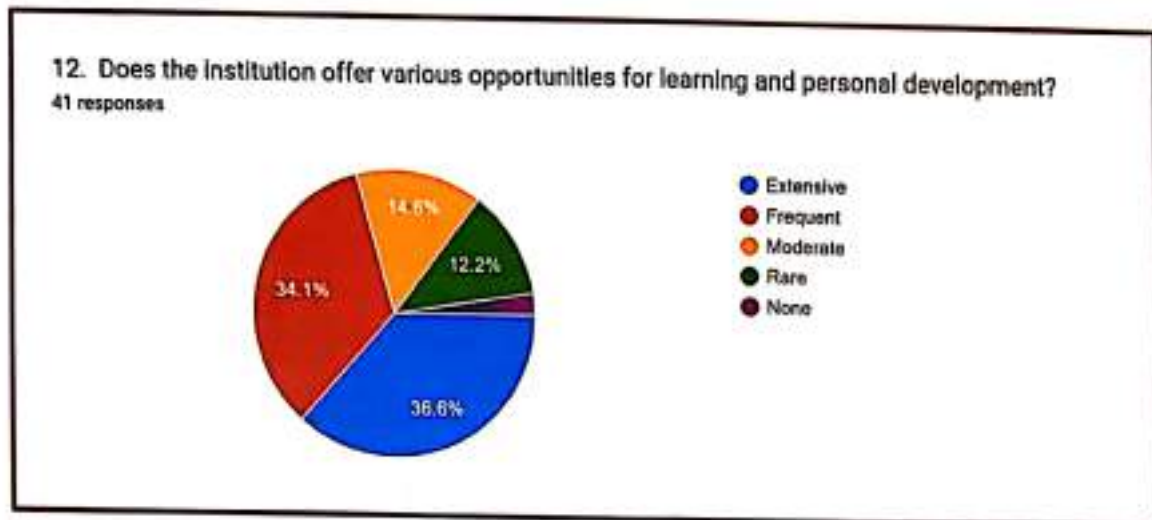
The above results show that approximately 43.9% of students are of the opinion that institute fully supports them in all areas, 29.3% of students are of the opinion that institute moderately supports them in all areas, 22% of students are of the opinion that institute occasionally supports them in all areas, 4.8% of students are of the opinion that institute rarely supports them in all areas.



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Results:

Choices	%	Count
Extensive	36.6%	15
Frequent	34.1%	14
Moderate	14.6%	06
Rare	12.2%	05
None	2.5%	01

Interpretation:

The above results show that approximately 36.6% of students are of the opinion that institute provides extensive opportunities for learning and development, 34.1% of students are of the opinion that institute provides frequent opportunities for learning and development, 14.6% of students are of the opinion that institute provides moderate opportunities for learning and development, 12.2% of students are of the opinion that institute provides rare opportunities for learning and development, 2.5% of students are of the opinion that institute provides no opportunities for learning and development.




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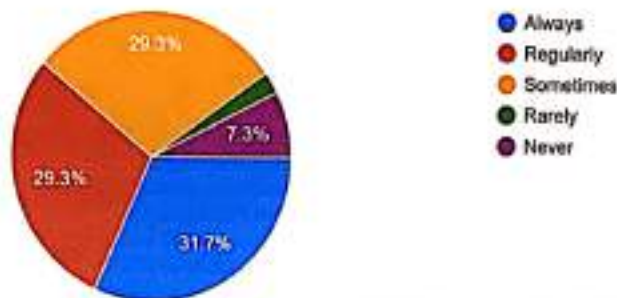
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13. Does your mentor check in on the tasks assigned to you?

41 responses



Results:

Choices	%	Count
Always	31.7%	13
Regularly	29.3%	12
Sometimes	29.3%	12
Rarely	2.4%	01
Never	7.3%	03

Interpretation:

The above results show that approximately 31.7% of students are of the opinion that mentor always check the task assigned to them, 29.3% of students are of the opinion that mentor regularly check the task assigned to them, 29.3% of students are of the opinion that mentor sometimes check the task assigned to them, 2.4% of students are of the opinion that mentor rarely check the task assigned to them, 7.3% of students are of the opinion that mentor never check the task assigned to them.



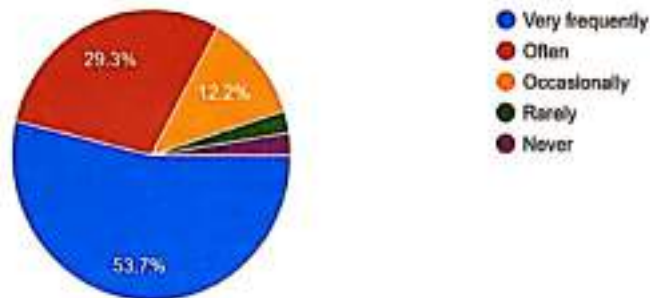
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14. Do teachers use real-life examples and applications to clarify concepts?

41 responses



Results:

Choices	%	Count
Very frequently	53.7%	22
Often	29.3%	12
Occasionally	12.2%	05
Rarely	2.4%	01
Never	2.4%	01

Interpretation:

The above results show that approximately 53.7% of students are of the opinion that teachers very frequently uses real life examples to clarify the contents, 29.3% of students are of the opinion that teachers often uses real life examples to clarify the contents, 12.2% of students are of the opinion that teachers occasionally uses real life examples to clarify the contents, 2.4% of students are of the opinion that teachers rarely uses real life examples to clarify the contents, 2.4% of students are of the opinion that teachers never uses real life examples to clarify the contents.




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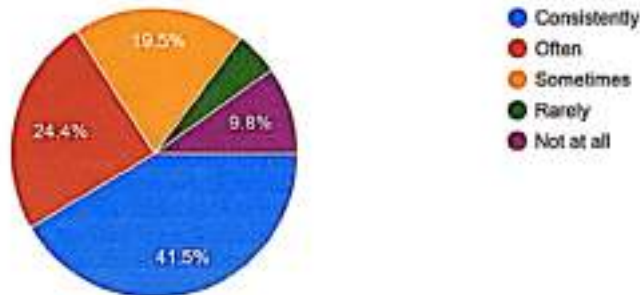
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15. Do teachers recognise your strengths and motivate you with suitable challenges?

41 responses



Results:

Choices	%	Count
Consistently	41.5%	17
Often	24.4%	10
Sometimes	19.5%	08
Rarely	4.8%	02
Not at all	9.8%	04

Interpretation:

The above results show that approximately 53.7% of students are of the opinion that teachers consistently recognise strengths and motivate with suitable challenges, 24.4% of students are of the opinion that teachers often recognise strengths and motivate with suitable challenges, 19.5% of students are of the opinion that teachers sometimes recognise strengths and motivate with suitable challenges, 4.8% of students are of the opinion that teachers rarely recognise strengths and motivate with suitable challenges, 9.8% of students are of the opinion that teachers not at all recognise strengths and motivate with suitable challenges



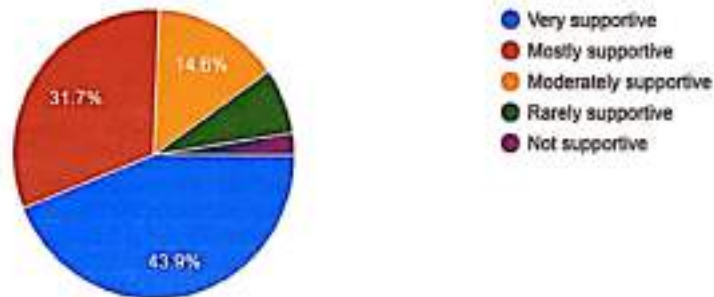
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16. Are teachers able to recognize your weaknesses and help you address them?

41 responses



Results:

Choices	%	Count
Very supportive	43.9%	18
Mostly supportive	31.7%	13
Moderately supportive	14.6%	06
Rarely supportive	7.3%	03
Not supportive	2.4%	01

Interpretation:

The above results show that approximately 43.9% of students are of the opinion that teachers are very supportive in recognizing weaknesses and help to address them, 31.7% of students are of the opinion that teachers are mostly supportive in recognizing weaknesses and help to address them, 14.6% of students are of the opinion that teachers are moderately supportive in recognizing weaknesses and help to address them, 7.3% of students are of the opinion that teachers are rarely supportive in recognizing weaknesses and help to address them, 2.4% of students are of the opinion that teachers are not supportive in recognizing weaknesses and help to address them.



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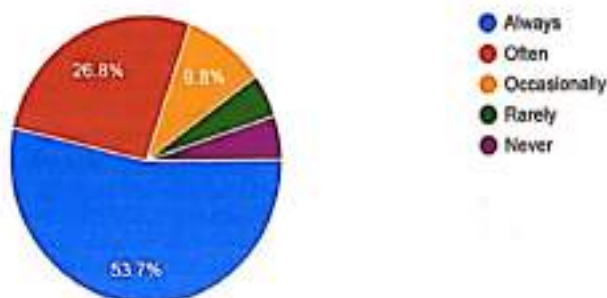
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17. Do teachers motivate you to take part in extracurricular activities?

41 responses



Results:

Choices	%	Count
Always	53.7%	22
Often	26.8%	11
Occasionally	9.8%	04
Rarely	4.9%	02
Never	4.9%	02

Interpretation:

The above results show that approximately 53.7% of students are of the opinion that teachers always motivate them to take part in extracurricular activities, 26.8% of students are of the opinion that teachers often motivate them to take part in extracurricular activities, 9.8% of students are of the opinion that teachers occasionally motivate them to take part in extracurricular activities, 4.9% of students are of the opinion that teachers rarely motivate them to take part in extracurricular activities, 4.9% of students are of the opinion that teachers never motivate them to take part in extracurricular activities



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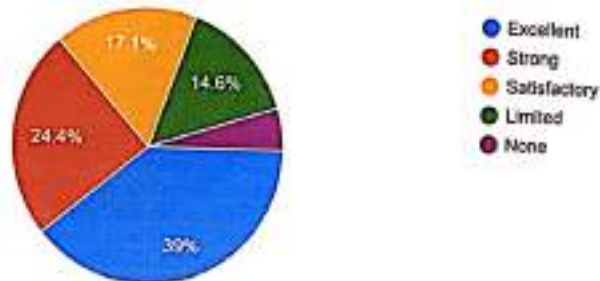
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18. Do the institution or teachers make efforts to help develop soft skills, life skills, and employability skills?

41 responses



Results:

Choices	%	Count
Excellent	39%	16
Strong	24.4%	10
Satisfactory	17.1%	07
Limited	14.6%	06
None	4.9%	02

Interpretation:

The above results show that approximately 39% of students are of the opinion that Institute of teachers make excellent efforts to help develop soft skills, life skills, and employability skills, approximately 24.4% of students are of the opinion that Institute of teachers make efforts to help develop strong soft skills, life skills, and employability skills, approximately 17.1% of students are of the opinion that Institute of teachers make satisfactory efforts to help develop soft skills, life skills, and employability skills, approximately 14.6% of students are of the opinion that Institute of teachers make limited efforts to help develop soft skills, life skills, and employability skills, approximately 4.9% of students are of the opinion that Institute of teachers make no efforts to help develop soft skills, life skills, and employability skills.



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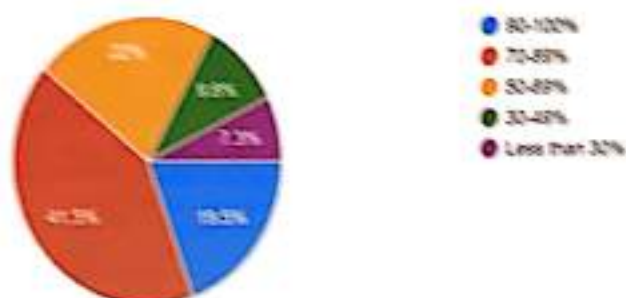
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14. What percentage of teachers incorporate ICT tools (e.g., projectors, multimedia) in their teaching?

40 responses



Results:

Choices	%	Count
90-100%	19.5%	08
70-89%	41.5%	17
50-69%	22%	09
30-49%	9.8%	04
Less than 30	7.3%	03

Interpretation:

The above results show that approximately 19.5% of students are of the opinion 90 to 100% teachers uses ICT in imparting education, 41.5% of students are of the opinion 70 to 89% teachers uses ICT in imparting education, 22% of students are of the opinion 50 to 69% teachers uses ICT in imparting education, 9.8% of students are of the opinion 30 to 49% teachers uses ICT in imparting education, 7.3% of students are of the opinion less than 30% teachers uses ICT in imparting education.



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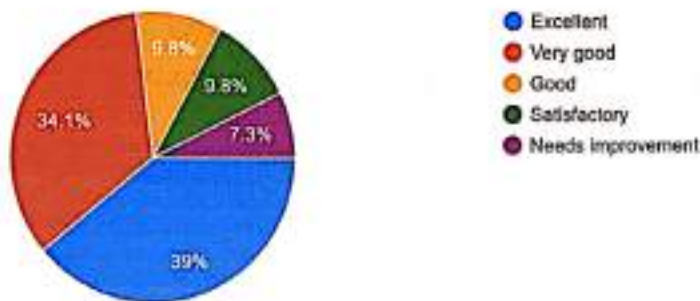
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20. How would you evaluate the overall quality of the teaching and learning process at your institution?

41 responses



Results:

Choices	%	Count
Excellent	39%	16
Very good	34.1%	14
Good	9.8%	04
Satisfactory	9.8%	04
Needs improvement	7.3%	03

Interpretation:

The above results show that approximately 39% of students are of the opinion there is an excellent overall quality of the teaching and learning process in the institution, approximately 34.1% of students are of the opinion the overall quality of the teaching and learning process in the institution is very good, approximately 9.8% of students are of the opinion the overall quality of the teaching and learning process in the institution is good, approximately 9.8% of students are of the opinion the overall quality of the teaching and learning process in the institution is satisfactory, approximately 7.3% of students are of the opinion the overall quality of the teaching and learning process in the institution needs improvement




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Plan of Action for Student Satisfaction Survey Analysis

1. Interpretation of the Survey Results:

Strengths: Identify areas where students expressed high satisfaction (e.g., teaching quality, infrastructure, extracurricular activities).

Weaknesses: Highlight areas with lower satisfaction scores or frequent complaints.

Trends: Observe patterns (e.g., satisfaction differences across departments, years of study, or demographic groups).

Suggestions: Pay attention to qualitative feedback for specific recommendations.

2. Plan of Action:

A. Immediate Actions:

1. **Communicate Results:** Share a summary of the findings with key stakeholders (faculty, administration, student body). Transparency builds trust.

2. **Address Critical Issues:** Prioritize critical areas for improvement, such as safety concerns, classroom facilities.

B. Mid-Term Actions:

1. **Focus Groups:** Conduct discussions with students to better understand the root causes of dissatisfaction in key areas.




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2. Task Force: Form committees involving students and staff to design solutions for areas with low satisfaction.

3. Training and Development: Arrange workshops for faculty and staff to address concerns like teaching methods or communication gaps.

C. Long-Term Actions:

1. Policy Revisions: Use the survey findings to revise policies and introduce new practices (e.g., more flexible course options, better grievance redressal mechanisms).

2. Continuous Monitoring: Establish periodic check-ins to evaluate progress in key areas.

D. Feedback Loop:

1. Action Implementation Report: Communicate the steps taken based on the survey to the students, showing responsiveness to their feedback.

2. Next Survey Preparation: Use the current survey's findings to design a better, more focused questionnaire for the next cycle.

3. Documentation:

- Maintain a record of survey data, analysis, outcomes, and the steps taken for improvement.

- Ensure all actions and results are communicated effectively to students to increase participation in future surveys.

This process ensures systematic improvement and builds trust between the institution and its students.



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